

COATS

Bayley *SERVICE INTELLIGENCE*

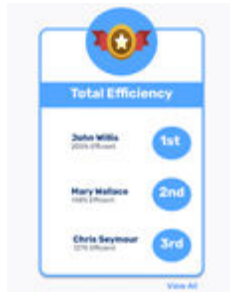
DRIVE EFFICIENCY THROUGH DATA





THE ROAD TO INCREASING FIXED OPS REVENUE HAS NEVER BEEN SMOOTHER

For multi-site operators struggling to meet demand and grow revenue, loyalty and profitability, Coats® Bayley Service Intelligence is the world's first smart service efficiency system designed to deliver actionable intelligence across the entire service cycle.



Improve Efficiency

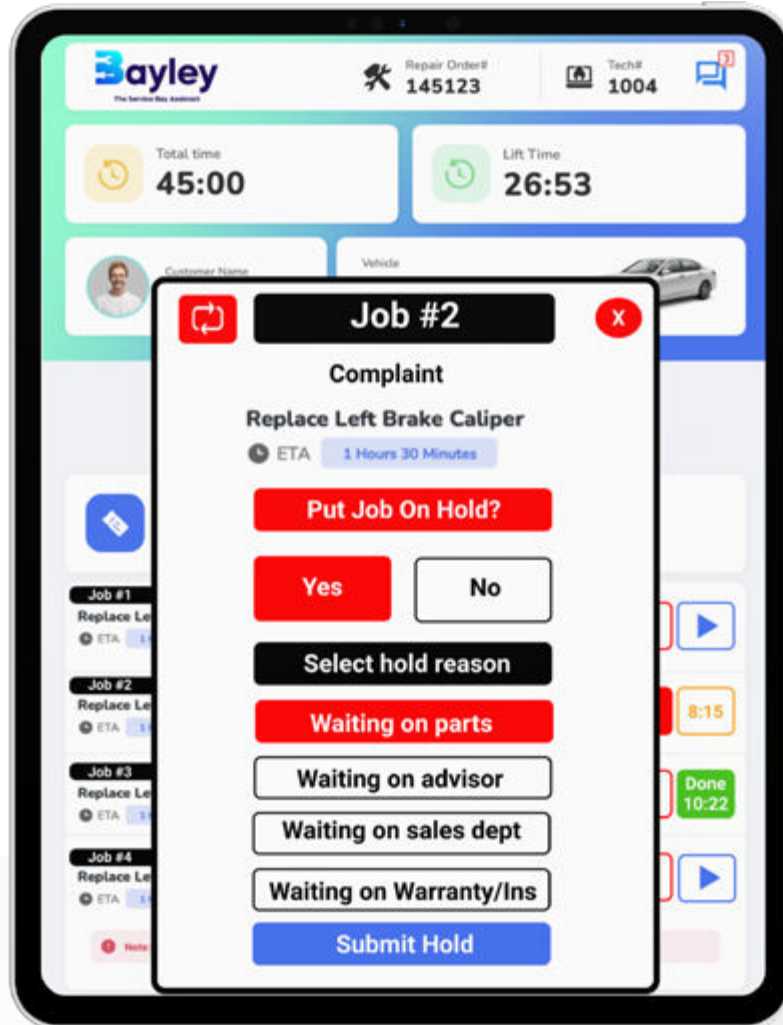
- Address bottlenecks with real-time information and reporting.
- Connect departments through visibility into critical operations KPIs.
- Identify training opportunities and scheduling optimizations.

Achieve Higher CSI

- Expedite service and communicate more accurate ETAs in real time.
- Help techs focus on service, productivity and maximizing earnings.
- Improve employee and customer satisfaction and retention.

Increase Profitability

- Turn time saved into hours turned, upsells and more profit.
- Increase service volume and satisfaction to drive new car sales.
- Be more competitive in the marketplace.



DON'T LET SERVICE INEFFICIENCIES DERAIL GROWTH

See how Coats® Bayley Service Intelligence can help you optimize service operations.



Bayley *SERVICE INTELLIGENCE*

Why Choose Coats® Bayley Service Intelligence?



Track more data

See and track 12 critical service points between R.O. creation and close.



Follow the entire cycle

Get live views and updates of every vehicle until completion.



Get full transparency

Utilize dynamic KPI reporting for each tech, bay and overall.



Empower and retain technicians

Improve efficiency and productivity and reward with gamification.



Improve CSI scores

Provides real time job status enabling service advisors to update customers in real time.



See what you need

View role-specific dashboards and reports in real time.



Recognized by the automotive repair industry as a breakthrough solution.

“Consumers expect transparency, and real-time updates.... We needed a solution to provide real-time status updates, improve technician productivity, and provide clients a “Service Tracker”... We’ve chosen to partner with Bayley - a critical piece of any dealership’s Fixed Operations future tech stack.”

Brian Kramer

General Manager - Germain Toyota & Lincoln of Naples



CONTACT US

WWW.COATSGARAGE.COM OR CALL 1-855-876-3864

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